



Voice Line

Benefits at a glance

- Colt Voice Line offers extensive coverage and allows customers to easily and effectively monitor their call charges.



Description

Voice Line is a telephony service that provides either basic rate ISDN (BRI) or primary rate ISDN (PRI) connectivity to an existing voice PBX or key switch.

Call types and call barring

With Voice Line, customers can make outgoing calls to all usual destinations, including geographic and non-geographic numbers, mobile phones, and services such as directory enquiries and emergency numbers.

Customers can also choose to set up selective barring of call types; for example, by excluding calls to premium rate numbers. Contact a Colt Account Executive for more information about call barring options.

Phone number allocation and portability

As part of the Colt numbering standard offer, Colt Voice Line customers can select between:

- **Colt Geographic Numbers** - Allocation of phone numbers to the customer by Colt

- **Local Number Portability** - Porting of existing customer incoming geographical phone numbers. Using Local Number Portability, customers can move to Colt and keep their existing incoming geographical phone numbers

Number porting agreements are available in all Colt countries. Consult a Colt Account Executive for more information.

PBX features

Because the Colt network provides transport and delivery of signalling between PBXs, a comprehensive range of features such as Call Waiting, Call Hold and Call Forwarding are supported.

Coverage and scalability

Voice Line provides an easy-to-manage solution that is simple to upgrade and expand as businesses grow. A range of access options ensures direct connectivity for all qualifying sites. Smaller or lower spending sites can be indirectly connected with Voice Connect to provide a single, Europe-wide, one-stop-shop solution for all customer sites.

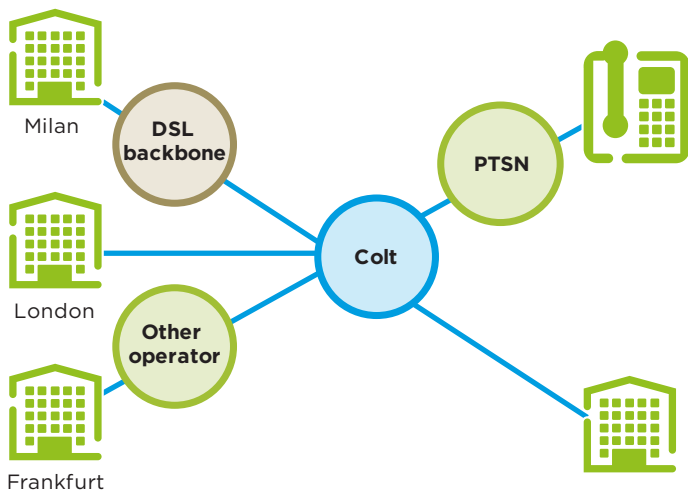
Quality and service

All calls travel over our fully redundant and resilient European fibre-optic network without compression. This enables us to carry and terminate calls at the highest possible standards, while extensive interconnect agreements with top national, international and mobile carriers ensure the best quality service to all destinations.

We provide award-winning customer service and a uniform service level agreement (SLA) across Europe, ensuring superior service delivery with round-the-clock support from the Colt helpdesk.

Reporting and analysis

In addition to monthly bills, we provide a free-of-charge software tool, Call Analyser, which enables integrated reporting and analysis of calls across sites in all countries for effective management of call costs.



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About Colt

Colt is an international IT services company. We help businesses perform better by removing the complexity around delivering and integrating network, data centre and IT services.

From individual products to fully integrated solutions, Colt provides tailored services to enterprises, small businesses, channel partners and operators.

Our network spans 22 European countries, 20 data centres and we have an increasing presence in the U.S., Asia and Africa. Colt delivers advanced business performance wherever our customers need it.

Our customers benefit from simple, seamless solutions which cut through the complexity of IT services leaving them free to focus on core business objectives.

This is what makes Colt the Information Delivery Platform

About Fuzer

Emerging from a Unified Communications background, Fuzer combines the award winning ESCAUX IP Telephony, Unified Communication and Mobility solutions, together with Colt's Voice and Data Connectivity services and Ceano Cloud applications. Fuzer offers its services to 500+ customers, ranging from 10 to 10'000 users, on the Belgian and Luxembourg market.

Fuzer, active on the Belgian and Luxembourg market since 2004, is a one-stop-shop provider for all your fixed and mobile communication needs. We combine top class products, zero risk service implementation and close customer proximity.

To learn more about Fuzer visit : <http://www.fuzer.net>

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Discuss or simply find out more

To find out more about Fuzer, please contact your local Fuzer Partner or Account Manager or visit www.fuzer.net

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